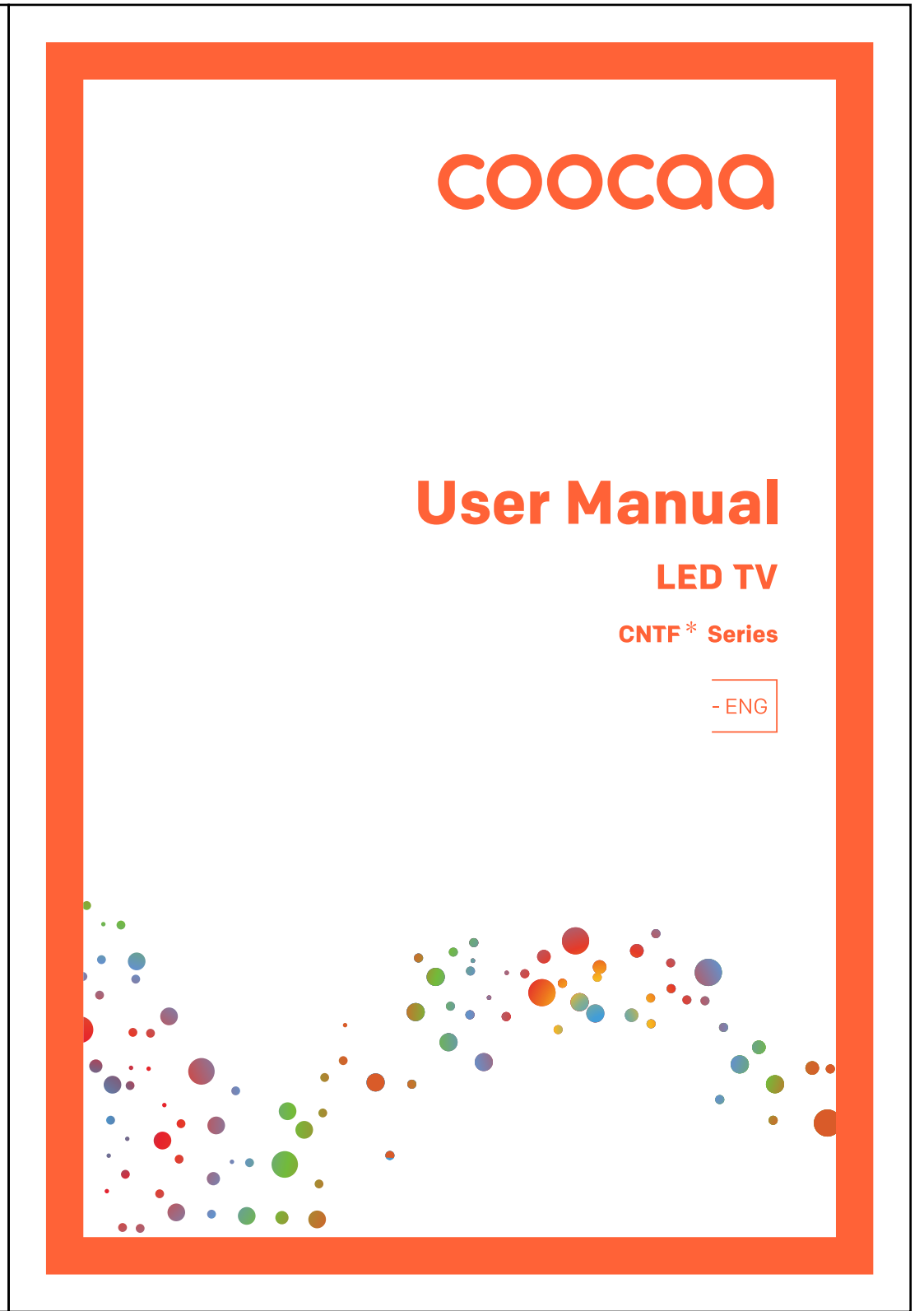




(封底)



(封面)

颜色请参考Y010801-000705-00A

颜色要求:



外观质量要求:

- 1.图文清晰、无残缺、无乱码、颜色准确，内容与文档一致。
- 2.尺寸正确，符合公差要求；表面清洁无刮花、无破损；不掉色、无透印，边缘切割整齐等。

Appearance and quality Requirements:

- 1.Contents should be clearly printed without defects or garbled characters. Contents and colors should be consistent with the drawing.
- 2.Size should be correct and conform to the tolerance requirements. The edges should be cut neatly, and the surface should be clean without scratches, damages, fading or printing through.

技术要求:

- 1.封面封底120g铜版纸彩色印刷，表面过哑膜；内页80G双胶纸，黑白印刷。
  - 2.尺寸:AS(148X210mm),尺寸公差(0/-3)。
  - 3.装订:页数≤80P时,骑马钉装订,页数>80P时胶装。
  - 4.彩色封面纸张250克以下过PE膜；250克及以上过UV。
  - 5.环保:符合RoHS、Reach和TSCA最新标准。
  - 6.多语种排序：英语在前，德语在后。
- Technical requirements:
- 1.Material: 120g coated paper on the front and back cover, printed in color, with a matte film on the surface; 80G double-adhesive paper on the inner page, printed in black and white.
  - 2.Size: AS (148 X 210 mm) with a tolerance of (0/-3) mm.
  - 3.If there are more than 80 pages, user manual is bound with glue. If not more than 80 pages, it is bound with staples.
  - 4.On the color cover, add PE film if less than 250g paper is used, and add UV film if not less than 250g.
  - 5.Meet the latest standards of RoHS, Reach and TSCA.
  6. Multilingual sorting: English first, German last.

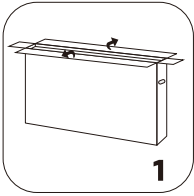
深圳创维-RGB电子有限公司  
SHENZHEN CHUANGWEI-RGB ELECTRONICS CO., LTD.

物料名称(TITLE)	快速操作指南	品牌名称(BRAND NAME)	coocaa
产品型号(MODEL)	J063G/J263G-WG6	销售型号(SALES MODEL)	CNTF series
视角(PROJECTION)		物料编号(PART NO.)	Y010801-000890-001
单位(UNITS)	mm	绘制/日期(DWN./DATE)	刘剑凤 20204-03
比例(SCALE)	1:1	校核/日期(CHK./DATE)	
版本号(VERSION NO.)	V0_20240325	批准/日期(APP./DATE)	

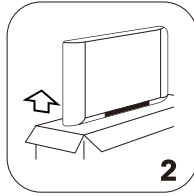
# PREPARATION

Note: The pictures are only for reference.

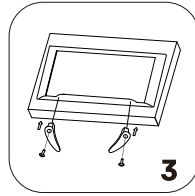
## Unpacking and Installation



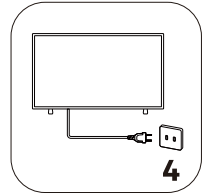
1



2



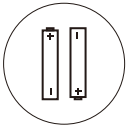
3



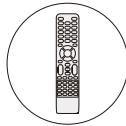
4

1. Open the package.
2. Take out the TV.
3. Install the TV stands.
4. Connect the power cord.

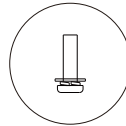
## Standard Accessories



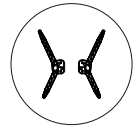
Batteries/2



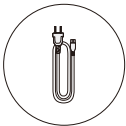
Remote Control



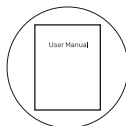
Base Screws/4



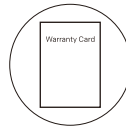
Base Stands/2



Power Cord



User Manual



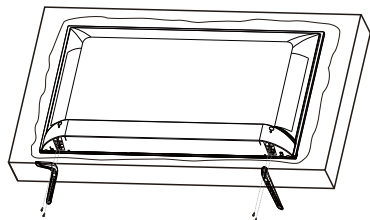
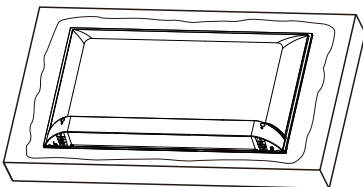
Warranty Card

## Stand Installation

**Step 1:** Take out the TV and carefully put it (screen downward) on a stable and flat table with a soft cloth or cushion on it.

**Step 2:** Please check to make sure there is the same mark(L/R) on the TV back and the correct stand. This step is not available for the stands without any mark on it, or not available for the TV with one stand only.


**Step 3:** Fix the stands to the TV by using the matching screws provided in the box. The stands may vary depending on the region or model.




# WARNING AND PRECAUTION

Read all of the instructions before operating the set. Keep these instructions well for later use.

## Important Safety Instructions

- Read these instructions – All the safety and operating instructions should be read before this product is operated.
- Keep these instructions – The safety and operating instructions should be retained for future reference.
- Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions – All operating and use instructions should be followed.
- Do not use this apparatus near water – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool, and the like.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as direct sunlight, radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding plug. A polarized plug has two blades with one wider than the other. A grounding plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at the plugs, convenience receptacles, and at the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
-  Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart or rack is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
- Do not install this equipment in a confined or building-in space such as a book case or similar unit, and remain a well ventilation conditions at open site. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.
- Please refer the information on rear enclosure for electrical and safety information before installing or operating the apparatus.
- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus. Do not use the set near dust place.

- For the terminals marked with symbol of “⚡” may be of sufficient magnitude to constitute a risk of electric shock. The external wiring connected to the terminals requires installation by an instructed person or the use of ready-made leads or cords.
- To prevent injury, use the stand/wall-mount bracket to securely install this apparatus on the table/wall in accordance with the installation instructions.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Excessive sound pressure from earphones and headphones can cause hearing loss. Listening to music at high volume levels and for extended durations can damage one's hearing. In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels.
- The appliance coupler is used as disconnect device, the disconnect device shall remain readily operable.
- When not in use and during movement, please take care of the power cord set, e.g. tie up the power cord set with cable tie or something like that. It shall be free from sharp edges and the like that can cause abrasion of the power cord set. When put into use again, please make sure the power cord set being not damaged, If any damages found, please look for the service person to replace the power cord set specified by the manufacturer or have the same characteristics as the original one.
- Attention should be drawn to environmental aspects of battery disposal.
- No naked flame sources, such as lighted candles, should be placed on the apparatus. To prevent the spread of fire, keep candles or other open flames away from the apparatus at all times.
- If the apparatus have the symbol  in its rating label and the power cord has two pins, it means that the equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.(Only for Class II appliance)
- Warning for Apparatus containing COIN / BUTTON CELL BATTERIES (Below instruction only used for the apparatus containing a user-replaceable coin/button cell battery)  
WARNING:  
Do not ingest the battery, Chemical Burn Hazard (The remote control supplied with) this product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.




This lightning flash with arrowhead symbol within an equilateral triangle is Intended to alert the user to the presence of non-insulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

To reduce the risk of electric shock. Do not remove cover (or back). No user serviceable parts inside. Refer to qualified service personnel.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the appliance.

- The following information are recommended to be included as far as applicable where applicable:

~	Refer to alternating current(AC).	⏻	Refer to stand-by.
—	Refer to direct current(DC).	I	Refer to power ON.
	Refer to ClassII equipment.	⚡	Refer to dangerous voltage.

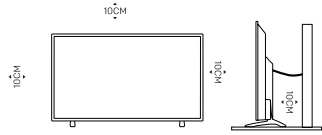
## WEEE Directive



Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

## Positioning the TV

- Install Display on solid horizontal surface such as a table or desk. For ventilation, leave a space of at least 10cm free all around the set. To prevent any fault and unsafe situations, please do not place any objects on top of the set. This apparatus can be used in tropical and/or moderate climates.
- Fix the rear of enclosure to wall(only for some countries)
- Warning: Stability Hazard



*Note: The picture is only for reference.*

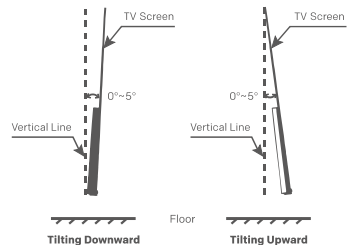
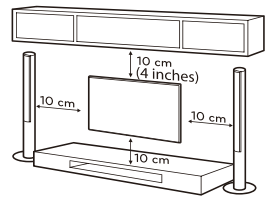
A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is being retained and relocated, the same considerations as above should be applied.

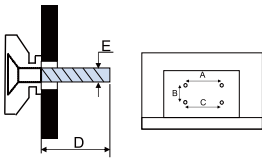
## Mounting on a Wall

- An optional wall mount can be used with your television. Consult with your local dealer to purchase the recommended wall mount bracket. Carefully attach the wall mount bracket on a solid wall perpendicular to the floor. If you are attaching the TV to other building materials, please contact qualified personnel to install the wall mount. Detailed instructions will be included with the wall mount. Please use a wall mount bracket where the device is adequately secured to the wall with enough space to allow connectivity to external devices.
- To prevent product damages or personal injuries, please make sure that the TV screen is kept upright, or tilted upward or downward within the angle range of 0°~5° while mounting the TV onto the wall.
- In case of exceeding the above angle range (0°~5°) of tilting downward, please purchase the auxiliary accessories from the local dealer to mount the TV for safe installation and usage. Otherwise, it will not be covered by the warranty and the user should be liable for all consequences and responsibilities.



*Note: The picture is only for reference.*

- Disconnect the power before moving or installing the TV. Otherwise electric shock may occur.
- Remove the stand before installing the TV on a wall mount by performing the stand attachment in reverse.
- If you install the TV on a ceiling or install the TV slantly, it may fall and result in severe personal injury. Use an authorized wall mount and contact the local dealer or qualified personnel. Otherwise it is not covered by the warranty.
- Do not over tighten the screws as this may cause damage to the TV and void your warranty.
- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- Use the screws and wall mounts that meet the following specifications. Any damages or injuries by misuse or using an improper accessory are not covered by the warranty.



Model Size			32"		40"	
			Top	Down	Top	Down
Screw	Diameter(mm) "E"		M4	M4	M6	M6
	Depth(mm) "D"	Max	10	10	10	10
		Min	8	8	8	8
	Quantity		2	2	2	2
A*B*C			100*100*100		200*100*200	

**Note:**

1. The pictures are only for reference.
2. For the TV sets with terminals towards the wall, in order to leave enough space to use the terminals, a plastic spacer is needed together with each screw to fix the wall mount. It is a small hollow pillar, the height of which is  $\geq 30\text{mm}$ .

## Precautions For Using Remote Control

- Use the remote control by pointing it towards the remote sensor. The items between the remote control and the remote sensor will interfere the normal operation.
- Do not make remote control vibrate violently. Also, do not splash liquid on the remote control, also do not put the remote control in high humidity place.
- Do not place remote control under direct sunlight which will cause deformation of the unit by heat.
- When the remote sensor is under direct sunlight or strong lighting, the remote control will not work. If so please change the lighting or TV's position, or operate the remote control closer to the remote sensor.

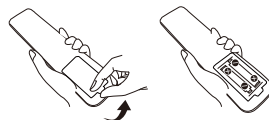
## Precautions For Using Battery

Improper using of the battery will cause leakage. So please do as the following methods and use carefully.

1. Please note the batteries' polarity, to avoid short circuit.
2. When the battery's voltage is insufficient which affect the use range, you should replace new battery. Remove the batteries from the remote control unit if you do not intend to use it for a long time.
3. Do not use different types of batteries (for example, Manganese and Alkaline batteries) together.
4. Do not put the battery into fire, and charge or decompose the battery.
5. Please dispose batteries abide by relevant environmental protection regulation.
6. WARNING: The batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

## Install Remote Control Batteries

Place two AAA size batteries in the remote control's battery compartment, making sure to match the polarity markings inside the compartment.



*Note: The picture is only for reference.*

# Terminal Connection

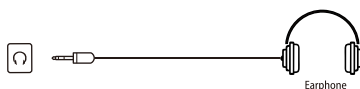
- **CI**

CI card port.



- **EARPHONE**

Speakers will be muted when earphone is plugged in.



- **DIGITAL AUDIO OUT**

Use a coaxial (an optical) cable to output your TV audio signal to a compatible audio receiver.



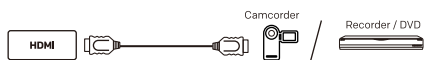
- **AV IN(MINI)**

Connect audio and video signal from external AV devices.



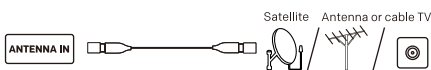
- **HDMI**

Receive HDMI input signal from external HDMI devices.



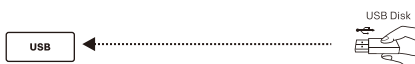
- **ANTENNA IN**

Connect a coaxial cable to receive signal from the antenna, cable or satellite.



- **USB**

USB port.



Note:

1) The pictures are only for reference.

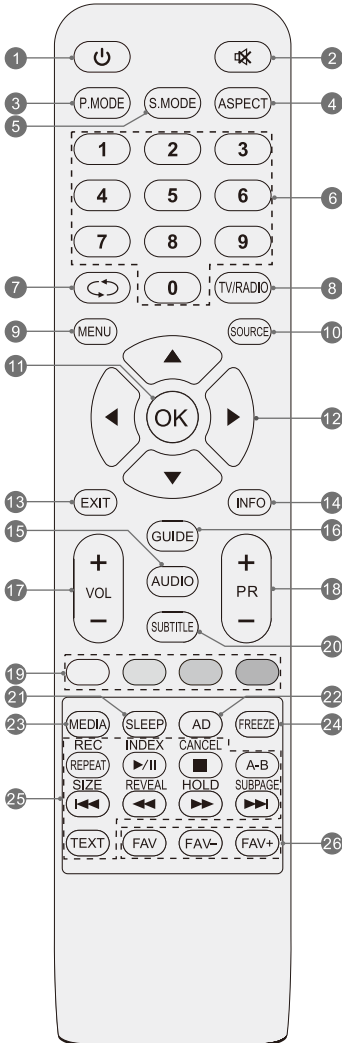
2) External equipments and cables shown herein are not supplied with the TV.

3) Some terminals may differ by different regions or models, and please take your actual TV set as the standard.

# Remote Control Function

**Note:**

- 1) The picture is only for reference.
- 2) The image, buttons or functions of remote control may vary depending on the region, model or source.

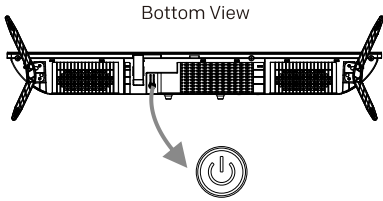


1. **POWER** (⏻): Turn the TV on or standby.
2. **MUTE** (🔇): Mute or restore the sound.
3. **P.MODE**: Select the picture mode.
4. **ASPECT**: Select the aspect ratio.
5. **S.MODE**: Select the sound mode.
6. **Number Buttons (0~9)**: Choose the channel directly, or input a number.
7. **BACK** (⏪): Return to the previously-viewed channel.
8. **TV/RADIO**: Switch between TV and Radio modes.
9. **MENU**: Access the main menu.
10. **SOURCE**: Select the input source.
11. **OK**: Confirm, enter or execute the selection.
12. **Navigation Buttons (Up/Down/Left/Right (▲/▼/◀/▶))**: Navigate the menu to select what you need.
13. **EXIT**: Exit the current screen or operation.
14. **INFO**: Show the detailed information of current program.
15. **AUDIO**: Select the audio mode or audio language if available.
16. **GUIDE**: Access the interface of Electronic Program Guide.
17. **Volume Up/Down (VOL +/-)**: Adjust the sound volume.
18. **Program Up/Down (PR +/-)**: Change programs.
19. **Color Buttons (RED/GREEN/YELLOW/BLUE)**: Execute the prompt function in specific mode.
20. **SUBTITLE**: Select the subtitle language if available.
21. **SLEEP**: Setup the sleep timer to turn off the TV automatically.
22. **AD**: Turn on or turn off the function of audio description in DTV mode.
23. **MEDIA**: Switch to the Media source.
24. **FREEZE**: Freeze or unfreeze the picture on the screen, and it's not available in USB mode.
25. **REC & Teletext Buttons & Media Play Control Buttons**
  - \* **REC**: Not available.
  - \* **Teletext Buttons (May not be available)**
    - **TEXT**: Enter or exit the teletext menu.
    - **INDEX**: Display the index page.
    - **CANCEL**: Return to the TV program temporarily while searching for a teletext page.
    - **SIZE**: Enlarge the teletext page.
    - **REVEAL**: Display or hide the concealed teletext information.
    - **HOLD**: Hold or release the teletext page.
    - **SUBPAGE**: Enter or exit the subpage if available.
  - \* **Media Play Control Buttons**
    - **REPEAT**: Setup the repeat mode.
    - **PLAY/PAUSE (▶/⏸)**: Play or pause the playback, or (may not be available)enable the timeshift function in DTV mode for some models.
    - **STOP (■)**: Stop the playback.
    - **A-B**: Setup A-B repeat mode.
    - **PREVIOUS (⏮)**: Skip to the previous file.
    - **NEXT (⏭)**: Skip to the next file.
    - **Fast Backward (⏮)**: Fast reverse the playback.
    - **Fast Forward (⏭)**: Fast forward the playback.
26. **Favorite Buttons (FAV / FAV - / FAV +)**
  - \* **FAV**: Access the favorite list, or add/remove the selected program to/from the favorite list in the setting of Programme Edit.
  - \* **FAV -**: Change to the previous favorite program.
  - \* **FAV +**: Change to the next favorite program.



# Basic Operation

## TV Control Button



Note: The pictures are only for reference.



- Turn on the TV:  
In standby mode, short press TV control button to turn on the TV.
- Soft keyboard function:  
After turning on the TV, short press TV control button to call out the following soft keyboard. Short press TV control button to select the item you want. Long press TV control button to enter the item you have selected.

Soft Keyboard		
Icon	Name	Function
	Down/Up	Change to previous or next channel in TV mode. Move down or up to select an item in menu settings.
	Left/Right	Decrease or increase the sound volume in TV mode. Move left or right to select an item in menu settings.
	Main Menu	Access the main menu settings.
	Source	Access the interface of input source.
	Standby	Turn the TV standby.

# Electronic Program Guide

Electronic Program Guide is supplied by the program providers and offers information about the programs to be broadcast. You can access it in digital mode by pressing **EPG/GUIDE** button on the remote control.

## Menu Control

### Channel (Only for TV source)

#### Auto Tuning

Search for programs automatically.

#### ATV Manual Tuning

Manually search and store analog programs into memory.

#### DTV Manual Tuning

Manually search and store digital programs into memory.

#### Programme Edit

Use colored buttons or FAV button to edit the programs.

#### Schedule List

Use colored buttons to edit the schedule list.

#### Signal Information

Showing the signal information of current DTV channel.

#### CI Information

Enables the user to select from the CAM-provided menu.

### Dish Setup ( Only for satellite)

A set of satellite dish settings must be configured before searching for DVB-S/S2 programs.

**Step 1 :** Highlight Satellite and press "OK" button to access the satellite list and select a satellite.

**Step 2 :** Highlight LNB Type and press "OK" button to select the LNB type.

**Step 3 :** Make sure the 22KHz, DiSEqC1.0/1.1 switch is corresponding to the selected satellite.

**Step 4 :** After the above steps are finished, press the "BLUE" button to search for programs.

*Note : Set up your dish well before using Satellite source to search for programs.*

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## Picture

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**Picture Mode:** Select the appropriate picture mode for different purposes.

**Colour Temp:** Select the overall colour temperature of the picture.

**Noise Reduction:** Reduce the noise generated with the picture signal.

**HDMI Mode:** (Only for HDMI source) Select the appropriate HDMI mode among Auto, Video and PC.

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## Sound

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**Sound Mode:** Select the desired sound mode.

**Treble:** Adjust the high frequency sound.

**Bass:** Adjust the low frequency sound.

**Balance:** Control the sound balance between the right and left speaker.

**Auto Volume Level:** Turn on to adjust the sound volume automatically according to the input signal.

**SPDIF Mode:** Select the SPDIF mode.

**AD Switch:** Turn on or turn off the Audio description. When turn on the audio description, a narrator will describe what is happening on the screen for blind or visually impaired viewers.

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## Time

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**Clock:** Get the TV clock time automatically.

**Time Zone:** Select the desired time zone.

**Sleep Timer:** Setup the timer in minute to turn off the TV automatically.

**Auto Standby:** Setup the timer in hour to turn off the TV automatically when there is no operation during the designated time duration. Choices are Off, 3H, 4H, and 5H.

**OSD Timer:** Setup the time in second to keep the menu on the screen without disappearing during the designated time when there is no menu operation.

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## Lock

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**System Lock:** You will be prompted to enter the password. The default password is "0000" or "1234".

**Set Password:** Use to change the current Lock Password.

**Channel Lock (Only in TV mode):** Setup to restrict access to specific channel. Press Green button to lock or unlock the channel.

**Parental Guidance (Only in TV mode):** Setup to restrict access to specific programs based on age rating.

**Key Lock:** Lock the TV button to prevent it from undesired usage.

**Hotel Mode:** Turn on the "Hotel Mode" to enable the related settings. It is only available for some models.

*Note: If you change the password and forget it, you can use the super password 4711 to enter the lock system.*

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## Setup

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**Language:** Select the desired menu language.

**TT Language:** Select the teletext language as you want.

**Audio Languages:** Select the primary and secondary audio language.

**Subtitle Language:** Select the primary and secondary subtitle languages.

**Hearing Impaired:** Turn on to help the deaf or hearing-impaired viewers to enjoy a better watching experience.

**Aspect Ratio:** Select the desired aspect ratio of the picture. Choices vary depending on the input source or the model.

**Blue Screen:** Turn on or turn off the function of blue screen.

**First Time Installation:** Enter to restart the initial setup.

**Reset:** Reset user settings to the factory defaults.

**Software Update (USB):** Select to update the TV software from USB.

**Environment:** Select the usage environment between "Home Mode" and "Shop Mode". It will consume more energy if you select "Shop Mode". It is only available for some models.

**HDMI LINK:** Command and control HDMI devices connected to the TV set. It is only available for some models.

\* LINK Control - Turn on or turn off HDMI LINK function.

\* Auto Receiver - Turn on or turn off audio receiver function.

\* Device Auto Power Off - Turn off connected HDMI device automatically when you turn off the TV set.

\* TV Auto Power On - Turn on the TV set automatically when you turn on the connected HDMI device.

\* Device List - Show the list of HDMI devices connected to the TV.

\* Device Menu - Access the HDMI device menu.

# Media Player

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## Media Operation

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You can view movie, text, music and photo files from your USB storage devices.

1. Press INFO button to show or exit the menu when viewing photos, musics, movies or texts.
2. Press(◀/▶)button to select the menu operation, and press OK button to execute the operation.

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## Gentle Reminder When Using the Media Player

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1. Some USB storage devices may not be compatible to operate smoothly with this TV.
2. Back up all of the data in the USB storage device in case data was lost due to an unexpected accident.  
We do not assume any liability for the losses by misuse or malfunction. Data backup is consumer's responsibility.
3. For large file sizes, the loading speed may be slightly longer.
4. The recognition speed of a USB storage device may depend on each device.
5. When connecting or disconnecting the USB storage device, ensure that the TV is not in USB mode otherwise the USB storage device or the files stored in it may be damaged.
6. Please use only a USB storage device which is formatted in FAT16, FAT32 file system provided with the Windows operating system. In case of a storage device formatted as a different utility programme which is not supported by Windows, it may not be recognized.
7. When using a USB Hard Disk Drive which requires electric power source, ensure its power does not exceed 500mA. If the power of the USB hard Disk exceed 500mA, the TV system may be changed into standby mode, you should pull away the USB hard Disk and restart the TV system.
8. An "Not support" or "Unsupported" message will be displayed if the file format is unsupported or corrupted.
9. FHD big picture needs longer time to process, which is not caused by the TV. Please be patient to wait.
10. This TV may not support some multimedia files changed and upgraded as the change of encoding format or other technical advances.

# TROUBLE SHOOTING

Before calling a service technician, please check the following table for a possible cause of the symptom and some solutions.

## General Problem / Solution

- **Remote control does not work**  
Check the remote sensor on the remote control.  
Change the batteries.  
Batteries are not installed correctly.  
Main power is not connected.
- **Poor Signal**  
This is usually caused by interference from cell phones, walkie-talkie, automotive ignition system; neon, electric drill or other electronic equipment or radio interference sources.

## Picture & Sound / Solution

- **No picture, no sound**  
Check the signal source.  
Plug another electrical device into the outlet to make sure it is working or turned on.  
Power Plug is bad contact with the outlet.  
Check the signal.
- **No sound, picture OK**  
If no sound, do not mute or increase the sound volume.  
Open the sound menu and adjust 'Balance'.  
Check if a headphone has been inserted in, if so, pull out the headphone.
- **Abnormal picture**  
For no color or bad picture quality, you may:
  1. Adjust the color option in menu settings.
  2. Keep the TV at a sufficient distance from other electronic products.
  3. Try another channel, maybe exit broadcasting signal problem.Bad TV signal (Display mosaic or snowflakes)
  1. Check the signal cable and adjust the antenna.
  2. Fine tune the channel.
  3. Try another channel.

## Multimedia Player / Solution

- **'Unsupported File' appears or audio is normal but video is abnormal**  
The media file maybe damaged, check if the file can be played on the PC.  
Check if video and audio codec is supported.
- **'Unsupported audio' appears or video is normal but audio is abnormal**  
The media file maybe damaged, check if the file can be played on the PC.  
Check if video and audio codec is supported.

# SPECIFICATION

<b>Working voltage:</b>	100-240 V ~ 50/60 Hz
<b>Dimensions without stand (W X H X D):</b>	32": 718.8 x 423.4 x 77.8 mm 40": 892.4 x 506.8 x 77.6 mm
<b>Net weight without stand:</b>	32": 3.5 kg 40": 4.9 kg
<b>RF aerial input</b>	75 ohm unbalanced
<b>Language of OSD</b>	Multiple options
<b>System</b>	DTV: DVB - T/T2/C/S/S2 ATV: PAL-BG/DK/I, SECAM - BG/DK
<b>Channel coverage</b>	DVB-S/S2: 950-2150MHz DVB-T/T2: 174MHz~230MHz 470MHz~862MHz DVB-C:50MHz~862MHz ATV:48.25MHz~863.25MHz
<b>Environment (only for Tropical climates zone)</b>	Working temperature: 5°C~40°C Working humidity: 20%~80% Storage temperature: -15°C~50°C Storage humidity: 10%~90%
<b>Environment (only for Moderate climates zone)</b>	Working temperature: 5°C~40°C Working humidity: 20%~80% Storage temperature: -15°C~45°C Storage humidity: 10%~90%

*Note:*

1. The information in this document is subject to change without notice. The manufacturer accepts no liability for damage resulting directly or indirectly from faults, incompleteness or discrepancies between the user manual and the product described.

2. In dry environment due to static electricity, the product may restart and return to the main OSD interface, USB player interface or the previous source mode. It is normal and please continue to operate the TV as you will.

Note:

- Some specifications may vary by different regions or models, and please take your actual TV set as the standard.
- Hereby, [Shenzhen Chuangwei-RGB Electronics Co., Ltd.] declares that the radio equipment type [CNTF\* Series] is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [www.coocaa.eu](http://www.coocaa.eu).